

**What does it mean when a user is Delinquent?**

A user with a DELINQUENT status has overdue items, unpaid bills, accruing bills, overdue recalled items, or a combination of these conditions that are below the user block thresholds set for these conditions. Delinquent users can still check out materials, but Unicorn warns the staff member that the user has a DELINQUENT status.

Example If the Bill Threshold attribute in the user profile is set to \$5.00, and a patron with that user profile has \$3.00 in unpaid bill, the patron's status is DELINQUENT.

**What does it mean when a user is Blocked?**

A user with a BLOCKED status has overdue items, unpaid bills, accruing bills, overdue recalled items, or a combination of these conditions that are at or above the user block thresholds set for these conditions. Blocked users can only check out items if a staff member enters an override code.

Example If the Overdue Threshold attribute in the user profile is set to 3, and a patron with that user profile has three overdue items, the patron's status is BLOCKED.

**What does it mean when a user is Barred?**

A user with a BARRED status is not permitted to borrow materials. A user cannot be automatically barred or unbarred by Unicorn; only a staff member with privileges to modify the user's record can bar a user or reinstate the user.

**What are the thresholds that cause users to become Blocked?**

The following attributes in the User Profile specify the thresholds that, when met or exceeded, will cause a user's status to become BLOCKED.

- Bill Threshold specifies the unpaid bill amount or accruing bill amount at which the user's status will change to BLOCKED.
- Overdue Threshold specifies the number of overdue items at which the user's status will change to BLOCKED.
- Overdue Recall Threshold specifies the number of overdue recalled items at which the user's status will change to BLOCKED.